

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This the 03<sup>rd</sup> day of April'2024**

**C.G.No.97/2023-24/Tirupati Circle**

**CHAIRPERSON**                      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

***Between***

Sri. B. Hari Babu, Gandrajupalli (P), Alakuppam (V),  
Gangavaram (M), Chittoor Dist. Complainant

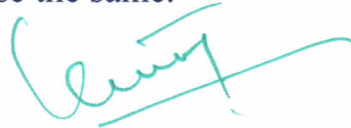
***AND***

- |                                       |  |
|---------------------------------------|--|
| 1. Dy. Executive Engineer/O/Palamaner |  |
| 2. Executive Engineer/O/Punganur      | <span style="float:right">Respondents</span> |

This complaint came up for final hearing before this Forum through video conferencing on 21.03.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

**ORDER**

- 01.** The complainant during the Vidyt Adalat conducted on 28.12.2023 at Palamaner filed the complaint stating that he applied for agricultural service connection by paying necessary deposit amounts but the respondents did not release the same.




- 02.** The said complaint was registered as C.G.No.97/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that due to non-availability of material at district stores, there was delay in releasing the service connection and subsequent to the complaint, they released the service connection and thereby redressed the grievance of the complainant.
- 03.** Complainant absent. Heard the respondents through video conferencing.
- 04.** Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The respondents also produced copy of the satisfaction letter issued by the complainant. The complainant did not attend the enquiry through video conferencing and did not deny the version of the respondents. Hence, this Forum recorded the version of the respondents and opine that the complainant did not attend to the enquiry as his grievance is redressed and hence, this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.
- 05.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot.



No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03<sup>rd</sup> day of April'2024.

  
CHAIRPERSON

  
Member (Finance)  
03/04/2024

  
Member (Technical)

  
Member (Independent) 3/4/2024

**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

Complainant and All the Respondents

**Copy Submitted to**

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

